

# Capabilities and Technology Solutions

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**CORPORATE PROFILE**

Industry: Information Technology  
DUNS: 122847085  
CAGE: 5SWY5  
Certifications: **SBA 8(a), SBA SDB, HUBZone, MD MBE, VA SWaM**

**CONTACT INFORMATION**

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**CORPORATE SUMMARY**

Founded in 2000, TRGroup, Inc. is an SBA 8(a) certified Information Technology and Engineering Services Consulting firm that is focused on helping business and government entities operate more reliably, efficiently, and securely in today's marketplace. We provide proven solutions, highly experienced IT professionals, and the business intelligence necessary to address the full scope of most information technology hardware and software challenges.

As a Minority-owned Small Business with 8(a) certification, TRGroup, Inc. is committed to excellence and creating innovative and flexible solutions for our federal and commercial clients.

**CERTIFICATIONS**

- ★ **SBA 8(a)** -Certification through 2019
- ★ **SDB**- Small Disadvantaged Business
- ★ **HUBZone** Certified Small Business
- ★ **MD MBE**- Maryland Minority Business
- ★ **VA SWaM**- Virginia Small Minority Business

**WHY CHOOSE TRGROUP, INC?**

- ★ Certified IT Consultants and Engineers
- ★ ITIL v3 Standards Compliance
- ★ Automated Customer Notification System
- ★ Strategic Mix of Technology and Business Knowledge

**NAICS CODES**

Below are the following classifications of services offered by the TRGroup, Inc.

- ★ **541511** Custom Computer Programming
- ★ **541512** Computer Systems Design
- ★ **541513** Computer Facilities Management
- ★ **541519** Other Computer Related Svcs
- ★ **541618** Other Management Consulting Svcs
- ★ **611420** Educational and Computer Training

**CORE CAPABILITIES**

Our technology professionals strategize, design, and implement solutions in the areas of:

- ★ Network Security and Vulnerability Assessments
- ★ Wireless Technologies
- ★ Network Design and Management
- ★ Datacenter Operations and Management
- ★ Business Continuity Planning
- ★ Data Backup and Recovery Implementation

**PAST PERFORMANCE**

- ★ **National Oceanic and Atmospheric Administration (NOAA)**- Ground Systems Engineering and Technical Support, Satellite Communication, Datacenter Support, Cybersecurity Support
- ★ **Town of Ocean City, MD**- Network Integration, Infrastructure Cabling, Fiber Optic Fusion Splicing and Termination
- ★ **Frequentis Defense, Inc. (FDI)**- Datacenter Management, NOC Design and Build, NIST-Compliant Network Management, Server and Workstation Management, Help Desk
- ★ **Mid-Atlantic Institute for Space and Technology (MIST)**- Voice and Data Network Systems Management, Infrastructure cabling, Server management, Help Desk
- ★ **Department of Homeland Security (DHS)**- USCG Datacenter Support, Network Operations Management, Server and workstation support



## AREAS OF EXPERTISE

IT Security Management Support	Specialized Technologies
<ul style="list-style-type: none"> <li>★ Penetration Testing (Application and Physical Access)</li> <li>★ Risk and vulnerability assessments</li> <li>★ Perimeter hardening (firewalls, routers, demilitarized zones, etc.)</li> <li>★ Intrusion Detection and Prevention services (IDS\ IPS)</li> <li>★ Antivirus and patch management</li> </ul>	<ul style="list-style-type: none"> <li>★ Wireless Networks               <ul style="list-style-type: none"> <li>★ High-Density Traffic</li> <li>★ Multi-mile, long distance</li> <li>★ Multi-point WWAN</li> </ul> </li> <li>★ Fiber Optics               <ul style="list-style-type: none"> <li>★ Fusion Splicing</li> <li>★ Fiber Optic termination</li> <li>★ Fiber Optic performance testing</li> </ul> </li> </ul>
Project Management Support	Network Management
<ul style="list-style-type: none"> <li>★ Datacenter facility design and build services</li> <li>★ Datacenter budget planning and service strategy</li> <li>★ Infrastructure architecture and disaster recovery architecture</li> <li>★ Migration planning and detailed execution</li> <li>★ Provide long-range planning insight on datacenter and infrastructure trends</li> </ul>	<ul style="list-style-type: none"> <li>★ 24 x 7 network monitoring of Voice and Data networks</li> <li>★ Automated alerting and logging system</li> <li>★ Remote and desk-side support for network users</li> <li>★ Monitoring the critical health status of devices and applications</li> <li>★ Capacity planning reporting for IT purchasing and budget decisions</li> <li>★ Service level agreements (SLAs) and change management</li> <li>★ Implementation of redundant systems minimizing downtime</li> </ul>
Operations Management Support	Service Management
<ul style="list-style-type: none"> <li>★ Skilled design of high-performance and highly available virtualized operational environments</li> <li>★ Business continuity and disaster preparedness and remediation services</li> <li>★ Capacity planning and management services</li> <li>★ Resource planning, including space, power, and cooling requirements</li> <li>★ Periodic reviews with customers to optimize resource utilization and lower ownership costs</li> </ul>	<ul style="list-style-type: none"> <li>★ Performance and managing data center environments for its customers.</li> <li>★ Problem identification, resolution, and patch management</li> <li>★ Preventative maintenance services</li> <li>★ Automated issue tracking and reporting to key stakeholders.</li> <li>★ ITILv3 processes and procedures to support ensure a reliable datacenter environment.</li> </ul>
Application Management	Other IT Services Offered
<ul style="list-style-type: none"> <li>★ Setup, configuration, and testing of hosted applications</li> <li>★ Monitoring of applications and server performance</li> <li>★ Application update and patch management</li> </ul>	<ul style="list-style-type: none"> <li>★ Infrastructure Cabling and premise wiring</li> <li>★ Video surveillance systems</li> <li>★ Hardware and software procurement</li> <li>★ Virtualization and Green IT</li> </ul>